

Employer Satisfaction Survey in 2022

Dear Sir or Madam,

Thank you for your time to complete this survey. In order to understand whether the professional knowledge and skills our graduates possess meet the needs of various industries. Please kindly tell us how satisfied you are with our graduates. We'd greatly appreciate your feedback so we can keep improving our curriculum and teaching design in the future.

This survey is only for self-evaluation, and its confidentiality is guaranteed. Thank you for your time.

Career Development Center, I-Shou University

【Part 1】 Basic Information

1. Company (Institution/Organization) Name: _____
2. Contact Person/Title: _____
3. Tel.: _____
4. E-mail: _____
5. Number of Employees: _____
6. The number of staff graduating from I-Shou University: _____
7. Industrial Classification:

<input type="radio"/> Architecture and Construction	<input type="radio"/> Manufacturing	<input type="radio"/> Science, Technology, Engineering and Mathematics	<input type="radio"/> Logistics and Transportation	<input type="radio"/> Natural Resources, Food, and Agriculture
<input type="radio"/> Health Care	<input type="radio"/> Art and Audio-visual Communication	<input type="radio"/> Information Technology	<input type="radio"/> Finance	<input type="radio"/> Business Administration
<input type="radio"/> Marketing and Sales	<input type="radio"/> Governmental and Public Affairs	<input type="radio"/> Education and Training	<input type="radio"/> Personal and Social Services	<input type="radio"/> Leisure and Tourism
<input type="radio"/> Jurisdiction, Law, and Public Security				
8. What methods does your company (institution/organization) adopt to hire employees? (check all that apply)

<input type="checkbox"/> Official website	<input type="checkbox"/> Human resource agency	<input type="checkbox"/> Newspaper	<input type="checkbox"/> Contacted by job seekers
<input type="checkbox"/> Recommended by teachers, relatives or friends	<input type="checkbox"/> Job fair (held by the Ministry of Economic Affairs or universities)	<input type="checkbox"/> Others _____	(Please specify)
9. What factors will your company (institution/organization) take into account when hiring employees? (check all that apply)

<input type="checkbox"/> School	<input type="checkbox"/> Dep. background	<input type="checkbox"/> Academic performance	<input type="checkbox"/> Projects and works	<input type="checkbox"/> Practical experience
<input type="checkbox"/> Club experience	<input type="checkbox"/> Work experience	<input type="checkbox"/> Competition experiences	<input type="checkbox"/> Professional certificates	<input type="checkbox"/> Foreign language skills
<input type="checkbox"/> Family background	<input type="checkbox"/> Health condition	<input type="checkbox"/> Working attitude	<input type="checkbox"/> Others _____	(Please specify)
10. What kind of employees will your company (institution/organization) probably hire next year? (check all that apply)

<input type="checkbox"/> HR/Administration	<input type="checkbox"/> Finance/ Accounting	<input type="checkbox"/> Sales/ Customer Service	<input type="checkbox"/> Marketing/ Planning	<input type="checkbox"/> Trade/Business
<input type="checkbox"/> Production/ Manufacturing	<input type="checkbox"/> Quality Control/Logistics	<input type="checkbox"/> Technology/ R&D	<input type="checkbox"/> Construction/ Drawing	<input type="checkbox"/> Communication/ Design
<input type="checkbox"/> Information/ Software	<input type="checkbox"/> Electrical Engineering/ Machinery	<input type="checkbox"/> Medical Care/Health Care	<input type="checkbox"/> Academia/ Education	<input type="checkbox"/> Hospitality/ Entertainment

11. Has your company (institution/organization) ever hired any student graduated from ISU?
 Yes (the bachelor's degree (or earned from an evening bachelor's degree program) 、 the master's degree (or earned from an in-service master's program) 、 a Ph.D degree
 No (**If you check "No," please go straight to Part 3**)

12. **(Please skip this question if your company (institution/organization) has not hired any student graduated from ISU)** Which Dep. did he/she/they graduate? (check all that apply)

College of Intelligent Science and Technology

- Dep. of Electrical Engineering Dep. of Electronic Engineering Dep. of Information Engineering Dep. of Information Management
 Dep. of Intelligent Network Technology (Formerly known as Dep. of Communication Engineering) Dep. of Data Science and Analytics (Formerly known as Dep. of Financial and Computational Mathematics)

College of Management

- Dep. of Industrial Management Dep. of Business Administration Dep. of Finance Dep. of Accounting
 Dep. of International Business Dep. of Public Policy and Management Postgraduate Programs in Management

College of Engineering

- Dep. of Mechanical and Automation Engineering Dep. of Materials Science and Engineering
 Dep. of Civil Engineering(Formerly known as Dep. of Civil and Ecological Engineering) Dep. of Chemical Engineering & Institute. of Biotechnology and Chemical Engineering

College of Language Arts

- Dep. of Applied English Dep. of Applied Japanese

College of Tourism and Hospitality

- Dep. of Tourism Dep. of Leisure Management Dep. of Hospitality Management Dep. of Culinary Arts Management
 Bachelor's Degree Program for Indigenous Peoples of College of Tourism and Hospitality

College of Communication and Design

- Dep. of Mass Communication Dep. of Film and Television Dep. of Creative Product Design
 Dep. of Digital Media Design Bachelor's Degree Program for Indigenous Peoples of College of Communication and Design

International College

- Dep. of International Business Administration Dep. of International Finance Dep. of International Tourism and Hospitality
 Dep. of International Media and Entertainment Management (Formerly known as Dep. of Entertainment Management)

College of Medicine

- School of Medicine for International Students Dep. of Nutrition Dep. of Health Management Dep. of Healthcare Administration
 School of Chinese Medicine for Post Baccalaureate Dep. of Nursing Dep. of Occupational Therapy Dep. of Physical Therapy
 Bachelor's Degree Program for Indigenous Peoples in Long-term Care of College of Medicine

College of Medical Science and Technology

- Dep. of Biological Science and Technology Dep. of Biomedical Engineering Dep. of Medical Imaging and Radiological Sciences Dep. of Medical Laboratory Science

【Part 2】 Employer Satisfaction

- | | | | | | |
|---------------------------------------|--------------------------------------|---------------------------------|-------------------------------|------------------------------------|---|
| 1. Professional Knowledge and Skill.. | <input type="radio"/> Very Satisfied | <input type="radio"/> Satisfied | <input type="radio"/> Neutral | <input type="radio"/> Dissatisfied | <input type="radio"/> Very Dissatisfied |
| 2. Global Perspective..... | <input type="radio"/> Very Satisfied | <input type="radio"/> Satisfied | <input type="radio"/> Neutral | <input type="radio"/> Dissatisfied | <input type="radio"/> Very Dissatisfied |
| 3. English Proficiency..... | <input type="radio"/> Very Satisfied | <input type="radio"/> Satisfied | <input type="radio"/> Neutral | <input type="radio"/> Dissatisfied | <input type="radio"/> Very Dissatisfied |
| 4. Innovation and Integration..... | <input type="radio"/> Very Satisfied | <input type="radio"/> Satisfied | <input type="radio"/> Neutral | <input type="radio"/> Dissatisfied | <input type="radio"/> Very Dissatisfied |
| 5. Information Technology..... | <input type="radio"/> Very Satisfied | <input type="radio"/> Satisfied | <input type="radio"/> Neutral | <input type="radio"/> Dissatisfied | <input type="radio"/> Very Dissatisfied |
| 6. Ethics and Morality..... | <input type="radio"/> Very Satisfied | <input type="radio"/> Satisfied | <input type="radio"/> Neutral | <input type="radio"/> Dissatisfied | <input type="radio"/> Very Dissatisfied |

7. Social Awareness (collaboration, communication, and self-marketing)..... Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied
8. Life Attitudes..... Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied
9. Problem-solving Skills..... Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied
10. The Sense of Responsibility and Discipline..... Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied
11. Overall Performance..... Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied
12. Your impression of ISU graduate Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

* Others? (Please skip this question if your company (institution/organization) has not hired any student graduated from ISU) _____

【Part 3】 Suggestions

1. How do you suggest for ISU graduates to improve their competitiveness in the workplace? (check all that apply)

- foreign language skills information skills acquire professional certificates
- professional practical skills more internships more industry-university exchange seminars
- more about related industries
- professional courses: _____(Please specify)
- Others _____(Please specify)

2. Will your company (institution/organization) hire ISU graduates in the future?

- Yes No; suggestion _____

3. **What competencies or skills do your company (institution/organization) expect ISU graduates to be equipped with?** (Please skip this question if your company (institution/organization) HAS hired any student graduated from ISU)

- (1) Professional Knowledge and Skill... Strongly Agree Agree Neutral Disagree Strongly disagree
- (2) Global Perspective..... Strongly Agree Agree Neutral Disagree Strongly disagree
- (3) English Proficiency..... Strongly Agree Agree Neutral Disagree Strongly disagree
- (4) Innovation and Integration..... Strongly Agree Agree Neutral Disagree Strongly disagree
- (5) Information Technology..... Strongly Agree Agree Neutral Disagree Strongly disagree
- (6) Ethics and Morality..... Strongly Agree Agree Neutral Disagree Strongly disagree
- (7) Social Awareness (collaboration, communication, and self-marketing) Strongly Agree Agree Neutral Disagree Strongly disagree
- (8) Life Attitudes..... Strongly Agree Agree Neutral Disagree Strongly disagree
- (9) Problem-solving Skills..... Strongly Agree Agree Neutral Disagree Strongly disagree
- (10) The Sense of Responsibility and Discipline..... Strongly Agree Agree Neutral Disagree Strongly disagree
- (11) Your impression of ISU graduates Strongly Agree Agree Neutral Disagree Strongly disagree

~ Thank you ~

This survey is filled in for _____ (name of the Dep./unit)